

IT How to Guides

Contact the IT Help Desk or Student Administration

IT Help Desk

For all students and teachers, for IT help and support, your IT Help Desk team work extended hours, from 8am-7pm Monday to Friday.

This IT support service is for technical issues, however we are happy to help with any IT enquiries you may have. We will always provide a prompt response, and if we cannot help you directly, we will try to connect you with other assistance or information providers.

- Email helpdesk@my.navitas-professional.edu.au
- Call 02 9964 6322
- Lodge a ticket directly at my.navitas-professional.edu.au/helpdesk
- [View scheduled maintenance and downtime for the Student Portal](#)

Student Administration

If you need assistance relating to your studies, such as timetables, grades, enrolment, fees or graduation, you should contact your Student Administration team.

Student Administration Contact Details:

Australian College of Applied Psychology

Email: admin@acap.edu.au or Phone: 1800 061 199

Health Skills Australia

Email: HSAAdministration@navitas.com or Phone: 1300 306 886

Navitas College of Public Safety

Email: admin@ncps.edu.au or Phone: 1800 783 661

Your Teacher

If you have a question about the content in a particular class, such as a lecture recording, assignment information or a class forum, please [contact your teacher](#) for that class.

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